



ECOSHIELD ROOFING

PROPERTY INSURANCE CLAIMS 101

As simple as the following...

CALL A LOCAL CONTRACTOR WHO CARES!

If you suspect damage, or a neighbor mentions their roofing being covered by insurance - Call a local contractor who cares! Use BBB, Google Reviews, and other sources to verify their knowledge of insurance claims process, you'll want someone who understand how insurance claims work!



THE ROOF ASSESSMENT

If your roof has damage, its important to make sure you have photos and an estimate from roofer on repairs. If your estimate exceeds your deductible then proceed to filing a claim. This is extremely important as it will impact your claim history.

FILLING THE CLAIM

You will need various information to file the claim. Such as the date of loss, what caused the damage, if their is interior damage, and the repair estimate handy when calling in the claim. This will show insurance you are taking your loss seriously, which builds trust with adjuster, and insurer. Our goal is to work with your insurance company not against them!



ADJUSTER SCHEDULED

Make sure whatever contractor you go with is there durng the adjuster meeting. This is THE MOST important part of the process and needs to be done to ensure nothing is missed

WE BRING IT. EVERY SHINGLE TIME.



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336-937-9673

EMAIL US AT
INFO@ECOSHIELDNC.COM

ADJUSTER FINDINGS

Once the adjuster meeting is done, ask your contractor and adjuster of their findings. At this time the adjuster can share information or not. Depends on adjuster. He will then send findings to desk adjuster who will handle your file from here.



INSURANCE ESTIMATE, NEGOTIATING AND APPROVAL

At this time you will receive an estimate on findings and what insurance will cover. it is very important to share this document with your contractor. This is where your contractor will supplement the claim if needed to your insurance carrier, and get their approval for work to be completed and costs.



CONTRACT SIGNING AND SCOPE

Once items are approved, work with contractor on scope and contract to get formalized for a build and final invoicing of insurance to close out claim.



BUILD. COMPLETE.

Start build. Complete the project. Make sure your contractor is doing the following:

- Taking photos of items in scope installed on roof.
- Protecting your home, landscaping, and cleaning up regularly.
- communicating any changes with you from material or schedule during process.



FINISHED! AND WALKTHROUGH...

Your roof is completed!!

Do a thorough walkthrough of project. Making sure window screens, decks, siding, landscaping, overhang of shingle, roof flashings, are not damaged and done properly.

Contractors understand homeowners worry's and should expect these walkthroughs. Once everything is completed sign a Certificate of Completion form that is sent to insurance to formally close our the claim, gather warranty information if available and make sure to provide any feedback

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